

		<p>कार्यालय आयुक्त, केन्द्रीय माल एवं सेवाकर एवं केन्द्रीय उत्पाद शुल्क, माणिकबाग पैलेस, पोस्ट बैग नं.10, इन्दौर (म.प्र.) OFFICE OF THE COMMISSIONER CGST & CENTRAL EXCISE MANIK BAGH PALACE, POST BAG NO.10, INDORE – 452 001 (M.P.) PhoneNo.+91731-2762222,2360590, Fax No.+91731- 2470898,2471474, 2446358,2446274,2479874 Email-technicalcex@gmail.com</p>
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C.No. I(Gen)30-01/18-19/GST/T/Pt-I

Dated:08.07.2019

PUBLIC NOTICE NO. 01/2019-20-GST

Dated: 08.07.2019

Subject:- Facilitating taxpayers through GST Seva Kendras - Reg.

It is brought to the notice of all the members of Trade/Industry/Trade Associations/Chambers of Commerce and Industry/RAC and all others concerned that Central Goods & Service Tax Commissionerate, Indore has set up GST Seva Kendras in the Headquarters office and in all the Divisional /Range office within its jurisdiction for providing guidance to taxpayers regarding GST Laws & Procedure which has already started functioning w.e.f. 01.05.2017. The contact detail of Seva Kendras are available in website of www.cbec.gov.in in the link "GST Helpdesk Contact details of GST Seva Kendra". The details of Seva Kendras are as under :

Comm'te / Division	Range	Name & Designation	Postal Address	Mob. No.	Fax No.	Email I.D.
CGST & C.Ex. Hqrs.		Shri Shrikant Patankar, Supdt.	P. Box No.10, Manik Bagh Palace, Indore	94259044 84	0731-2470898	gsthelpdeskindore@gmail.com
CGST & C.Ex. Div-I	I to V	Shri Shrikant Borkar, Supdt.	Corporate House, Near Treasure Island, RNT Marg, Indore	94250606 12	0731-2493643	gstindorediv1@gmail.com
CGST & C.Ex. Div-II	I to V	Shri N.H.Joshi, Supdt.	CGO Complex, White Church, Indore	98261978 44	0731-2493643	gstindorediv2@gmail.com
CGST & C.Ex. Div-III	I to V	Shri G.D. Mangal, Supdt.	CGO Complex, White Church, Indore	79992736 49	0731-2491182	gstindorediv3@gmail.com
CGST & C.Ex. Div-IV	I to VII	Shri Ravindra Ghanshani, Supdt.	CGO Complex, White Church, Indore	91254775 82	0731-2493643	gstindorediv4@gmail.com
CGST & C.Ex. Div-V	I to V	Shri Khemraj Meena, Supdt.	CGO Complex, White Church, Indore	93014314 33	0731-2493643	gstindorediv5@gmail.com
CGST & C.Ex. Div-VI	I to V	Shri Puneet Shekhawat, Supdt.	CGO Complex, White Church, Indore	73899355 54	0731-2493643	gstindorediv6@gmail.com
CGST & C.Ex. Div-VII	I to V	Shri Sandip Palanvankar,	CGO Complex, White Church,	98264547 90	0731-2493643	gstindorediv7@gmail.com

		Supdt.	Indore			
CGST & C.Ex. Div-Dewas	I to IV	Shri Shakir Hussain, Supdt.	Plot No. 61, infront of Gabrriel Industries, Dewa s		07272- 258097	gstindorediv8@gmail.com

2. The departmental officers in Seva Kendras will offer guidance to the existing and new taxpayers in the matters of GST Law & Procedure, their Jurisdiction, Registration, Applicability of New Provisions, HSN Codes of Goods & Services, Rate of CGST, IGST & SGST, Tax Exemptions, Composition Scheme, Rules governing CGST/IGST, Meaning and Scope of Supply, Invoices, Input Tax Credit, Payment of GST, Returns, Import/Export, Refunds & other technical matters brought to them. GST Seva Kendras are part of the earnest endeavors of the department to facilitate smooth transition in the era of GST. These centers are one-stop solution for all the Taxpayers for expeditious disposal of their queries.

3. Seva Kendras are functioned from 09:30 hrs to 18:00 hrs on all working days. Any person who wish to seek guidance can contact the Seva Kendras in the offices of this Commissionerate in person or through e-mail or over phone. Further it is informed that in case of absence /leave or transfer of the above officer, the charge of the Seva Kendras will be looked after by the jurisdictional Hqrs/Divisional technical superintendent, accordingly Trade/Industry may contact them.


4. It is also informed that Govt. has set up two call centre being run for the purpose of catering to queries of taxpayers and stakeholders in GST.

(i). Call centre on GST application software prepared by GSTN, is being run by GSTN.

(ii). CBEC Mitra Helpdesk for replying to queries related to GST is being run by CBEC.

Centres	Phone No.	Email I.D.
Helpdesk GSTN, New Delhi	0120-4888999	helpdesk@gst.gov.in
CBEC Mitra Helpdesk GST, New Delhi	1800-1200-232	cbecmitra.helpdesk@icegate.gov.in

5. The Trade and Industry in the Commissionerate are requested to make use of this facility and bring the same to the notice of their constituent members and the trade in general. It is expected that these dedicated Seva Kendras would offer a smooth and hassle free transition in new tax regime.


 (Neerav Kumar Mallick)
 Commissioner